

TAMILNADU GENERATION AND DISTRIBUTION CORPORATION LIMITED

From
Er. S. KRISHNAMURTHY, B.E.,
Superintending Engineer,
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To
The Superintending Engineer,
Information Technology - II,
144, Annasalai,
Chennai - 2.

Lr.No: SE/TEDC/Metro/M(IS)/F.ERP-Errors/D.No:103/2021-22 Dt:21.08.2021.

Sir,

SUB : Trichy Metro – Pilot Circle – ERP software implementation – Issues in various modules – Rectification Requested – Reg.

REF : 1) Lr.No: SE/TEDC/Metro/M(IS)/F.ERP-Errors/D.No:18/2021-22 Dt:15.05.2021.
2) Lr.No: SE/TEDC/Metro/M(IS)/F.ERP-Errors/D.No:47/2021-22 Dt:15.06.2021.
3) The Chairman Cum Managing Director/TANGEDCO's instruction during his Video Conference Meeting on 22.06.2021
4) Lr.No: SE/TEDC/Metro/M(IS)/F.ERP/D.No:60/2021-22 Dt:24.06.2021.
5) Lr.No: SE/TEDC/Metro/TRY/M(IS)/F.ERP/D.No:84/2021 Dt:28.07.2021.
6) Lr.No: SE/TEDC/Metro/M(IS)/F.ERP-Errors/D.No:92/2021-22 Dt: 07.08.2021.

I herewith furnish the list of issues that are solved that are listed under pending issues in the letter vide reference (6) and the list of issues that are still in existence in various modules that are yet to be resolved for our circle.

Solved Issues :

1. Provision for performing the internal fabrication has been provided.

PENDING ISSUES TO BE SOLVED AS ON 19/08/2021.

Store related issues:

1. Corrections in the Stock mismatch with the closing stocks have been partially resolved. However, there are few more material folios that are yet to be corrected.
2. Provision/Procedure for receipting the guarantee period stock into the store releasing the guarantee stock to vendor may kindly be provided or communicated.
3. Provision/Procedure for releasing the scrap to the vendor provision may kindly be provided or communicated.
4. Provision/Procedure for transferring the folio of materials by the stores user may kindly be provided. As it would be useful if the material were initially taken into stock under new folio and if it is found defective/damaged in mean time folio changing is necessary
5. As we have an easy accessibility to the vendors we collect the scrap from all other circle from our region and we'll release the scrap. However, we are unable to proceed with the diversion for the scrap materials from the other circle.
6. Provision/Procedure for regularising the Distribution Transformers/Meters/Metering sets procured by the consumers and its allied works may kindly be provided or communicated.

PS & PM Module issues:

1. Though we have been corrected with the workflow for the users of our circle we are still experiencing the hurdles repeatedly such as the reservation might be listed under movement not possible in case of Manual reservation or else the estimate might not be listed under the work order approval in the approval authority user as we get and error of "No data available". (SOLMON TICKET ID's: 100000062, 68, 86 etc.,)

Even if those has been succeeded and after we pushed the estimate to the approved state (both estimate and work order) the reservation might not properly route the stores and we are getting the error message as "Reservation does not contain any selectable items"(SOLMON TICKET ID: 1000000127)

As we are facing such kind of issue frequently and it is being resolved either by SOLMON Ticket or over email feels like burden to carry out the day to day activities.

Hence, it would be grateful if the same has been resolved for the entire plant.

2. Cost Centre not available for creating the estimate for 30 Nos. of users for our circle and the request for the same has been raised on SOLMON Ticketing tool for creation. (SOLMON TICKET ID's: 1000000063)
3. Provision/Procedure for revising the automatic reservation after approval of work order as like revising the O&M estimate card may kindly be provided or communicated. Else, in meantime either the facility changing of folio may kindly be provided to the stores users.
4. Provision/Procedure for Internal order closing and work order closing procedure may kindly be provided or communicated.
6. Provision/Procedure for extracting report from the reporting officer so as to have a follow up on the estimates which are executed by the approval authority may kindly be provided or communicated.
7. Frequently in most of the users "ABAP Runtime error" is being experienced while approving estimate or applying work order and it would be grateful if the same has been resolved.
8. Provision of reversing or revoking back or returning back the estimate submitted for the work order to the approval authority. As there are chances and case which we came across that they have selected the wrong approval authority.
9. Provision of extracting reports created under manual reservation may kindly be provided or communicated. As most of the reservations are being created by the field user unknowingly and it is been still reflected as reserved in stores report.
10. Provision of deleting the estimate may kindly be provided as there are plenty of estimates which were under faulty conditions.
11. It would be grateful if the user interface has been modified as when it is intended to create Mere estimate the Project Definition, WBS element, Cost centre should directly filled i.e., integrating the prefix DM-21A-2231 automatically and next if there is provision of entering cost centre and estimate alone will be much useful.

As there are chances and case which we came across that field they have entered as DM in project definition and DC or DD in WBS Element or Cost centre the entire estimate gets collapsed. Hence, this may be considered as a suggestion.

12. Provision of "Result Button" during the check measurement may kindly be enabled for the Manager/IS user (52310345) so as to carry out and record the result for the check measurement of computer related accessories.

FICO Module issues:

1. Provision for viewing, editing and reversing the documents have to be provide for all the users (Authorization error T. Code FB03 & FB08).
2. The existing provision is like, If once the document has been created and if any flaw has been identified and once it is rejected it is intended to created a new bill only. It would be grateful if there any provision for modifying the existing bill.
3. Also, it would be grateful if the fund release to the vendor may be segregated as Home Bank under one list i.e., SBI and other bank under other list as in home bank ECS will be carried out and in case of other banks NEFT will be carried out.
4. Advise Payment slip is not being generated for most of the time for payments released to the vendors from the H.Q.

HR Module:

1. Certain issues has been reported by the H.Q. team while posting the finance for the pay area "YD" and it has been verbally informed us that in order to rectify the issue the same has been communicated to the YASH team by the HQ IT wing hence we are unable to proceed further on the pay area "YD".
2. Secondly, the financial posting for the pay area "YI" has been completed. But, later it has been identified that for one of the employee with the employee code 12069406 has the error of having HRA double entry (Rs. 3200/-) and hence in this regard it has to reverse the financial posting for the pay area "YI" and to repost the same.

Suggestions:

1. Provision for resetting the Password may be given to the Manager.
2. Provision for accessing the SAP ERP via Check Point VPN may kindly be provided (either to the manger user alone), if so either of our team might extend and tend to find out the flaws and even make the system more robust in communicating the errors then and there.

General issues:

1. Users are yet to be created for 82 Nos. of users viz., EE/Enforcement/Metro/Trichy, AEE/Apts/Enforcement/Trichy, Assistant Engineer/Enforcement/Trichy -1 & Assistant Engineer/Enforcement/Trichy - 2, Assistant Engineer/Call Center I - II/Thenur, JE/Telephones and AE/Geographic Information System as they hold their own imprest account and K2 contracts at present they were unable to carry out the work and were unable to claim the bills.

2. Provision/Authorization to perform actions in ERP was not assigned or unavailable for all the 110 KV and above Sub Station users. As we are thrown with the error that "we don't have authorization for company code 3000" even from the balance workorder is not been uploaded in ERP for 110 KV SS and above and also imprest, temporary advances or estimates has not been initiated for users of 110 KV SS and above.

MM Module:

1. In TGD Service PO when we have attempted to post an agreement against a network we are thrown with the error that "Budget exceeds the network" when the contracted amount is more than the amount of the WBS Element.

However, as per the civil works concerned the contract may be awarded to the contractor with a contingency of 5% in case of Superintending Engineer.

In such case we were unable to proceed with the Service PO with the account assignment as network and we request you to nourish us on the same.

2. Also, in civil works on most cases all the schedules which has been mentioned in the contract may not be utilized/not operated and in some cases few of the schedules might exceeds the quantity defined. With such conditions we were unable to complete the service entry sheet.

In this regard, it is requested to provide us the clarification on the same is there could be an option for considering the PO value in the service entry sheet instead of calculating from the schedules.

Hence, in this regard I kindly request you to provide a solution/suitable procedures for the above unsolved issues at the earliest.

Yours Faithfully,


Superintending Engineer,
TEDC/Metro/Trichy.

Copy Submitted to The Chief Engineer/Information Technology/Chennai.

Copy Submitted to The Chief Engineer/Distribution/Trichy – For Kind information please

Copy to all Executive Engineer's/O&M of Trichy Metro.