



Tamil Nadu Electricity Board Engineers' Association

(Recognized in G.O. No.854 dated 06-04-1946)

Regn. No.217/94

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To

The Chairman cum Managing Director,
Tamilnadu Generation and Distribution Corporation Ltd.,
144, Anna Salai,
Chennai-600 002.

Lr.No.TNEBEA/GS/D.64 / 2021 dt 26.05.2021

Dear Sir,

Sub: TNEBEA – Covid 19 Pandemic - Self Assesment reading for LT Billing Instructions issued by CFC/Rev- Certain discrepancies and difficulties faced by Section officers – Suggestions by TNEBEA for easy convenience to both Section officers and Public- Reg.

Ref:

1.Memo.No. CFC/Rev/FC/Rev/DFC/Rev/F.EOT/D.324/2021, dt 20.05.2021.

2.TNERC/DT/DDT1/F.PMC Billing/D.Co.II-2/2021,dt 15.05.2021

Vanakkam !!

The Association wish to bring certain the recently issued instructions regarding revenue collection for the convenience of the consumers in view of COVID 19 outbreak based on the TNERC directions.

TANGEDCO issued instructions for the self assessment reading by consumers for LT Billing sending the same to the section officer through and subsequent payment guidelines for the same.

The instructions issued towards the billing measures extends the powers to AEs for deleting upto Rs.30,000 and to ATOs for above Rs.30000 for limited period upto 31.05.2021.

In addition to the above, it is also stated that Section officers have to accept the Self assessment reading furnished by LT consumers though Whatsapp / Letter / Email to their Mobile Number/email ID. Also it Is mentioned that after modification of bill with the self assessment reading, Section Officers have to send the bill amount to the designated consumers in the same mode.

The Association would like to highlight the following in this regard:

1. As being the Covid 19 outbreak is in the peak, the section officers are compelled to maintain the uninterrupted power supply for the consumers which is also the need of the hour in this pandemic by attending the breakdowns then and there without fail

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"Energy conservation is the foundation of energy independence"



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2. Due to the COVID pandemic peak, major employees and engineers are being suffering with the COVID 19 infection and some have even lost their precious lives, TNEB issued guidelines to adopt the TN GO to operate with 50% staff in TNEB offices but not in field (section offices). As already in many section offices are running with vacancies of more than 50 % in RWE staff and many sections are being additionally looked after by the nearby AEs, it is cumbersome even to maintain uninterrupted power supply and also to attend the day to day office works with the present staff.
3. When the ground condition is like this, now the CFC/Rev issued instructions to accept the Self assessment readings for LT billing from the consumers to their respective mobile numbers. This being the impediment point and defiantly impractical to do by AEs. Every section has thousands of service connections and addressing to their calls, whatsapp messages, letter and emails is a laborious process by a single person in addition to their routine works.

TNEBEA likes to emphasise some suggestions as follows:

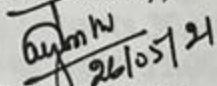
- a) To assign this responsibility, to the sectionwise / sub-division wise Accounts personnel may be utilised with the powers to correct the details of reading provided by the consumer .
- b) Alternatively the previous month consumption i.e., March 2021 reading may be taken which is a routine practice to calculate PMC.
- c) Such alternate measure before implementation / taking decision may be discussed in detail with concerned officials to avoid chaos.

Hence, TNEBEA therefore urges our CMD to kindly intervene to issue the revised instructions at the earliest please.

Thanking you Sir,

Place : Chennai
Date : 26.05.2021

Yours sincerely,


(T.JAYANTHI)

General Secretary/TNEBEA

Copy to the MD/TANTRANSCO Ltd
Copy to the JMD/TANGEDCO Ltd, JMD(Finance)/TANGEDCO Ltd
Copy to all the Directors of TANGEDCO/TANTRANSCO Ltd