

**TAMIL NADU GENERATION AND DISTRIBUTION CORPORATION LTD.**  
**Technical Branch**

144, Anna Salai,  
Chennai –600 002.

**Memo No.CE/Comml/SE/EE3/AEE1/F.MSc/D.No.70/20, dt.07.05-2020.**

Sub: AG Audit Draft paragraph on TANGEDCO "Loss of revenue of Rs.3.76 Crore" - Instruction to be issued - Regarding.

Ref: 1. Memo.No.CE/Comml/EE3/AEE1/F. Instrn. /D. 603 /12, dt. 31.10.12.  
2. Memo.No.CE/Comml/EE3/AEE1/F. Multiple SCs /D. 332/13, dt.06.09.13  
3. D.O.Lr.No.48097/159/F.26/F261/2019,dt.11.11.2019.

- 1.0 The AG Audit audited 22Nos EDCs of TANGEDCO, during the year 2017-18 and raised objections that more than one service connection had been effected in the same premises to the same person/establishment /entity in 18 cases violating Regulation 27 (15 A) of the TNE Distribution Code. The AG Audit also pointed out irregular sanction of more than one service connection under LT supply to the same premises for a total demand exceeding 112 KW in Vellore EDC, Chennai West EDC, Virudhunagar EDC and Coimbatore South EDC which resulted in loss of revenue.
- 2.0 The CMD/TANGEDCO had seriously viewed the above lapse pointed out by the AG Audit and instructed to take action deemed fit against the officials those who had extended multiple service connections to the same premises violating the TNERC Regulations.
- 3.0 In this regard, the following instructions are issued for strict adherence.
  - 3.1 The instructions issued vide reference (1) and (2) and TNE Distribution Code 27 shall be strictly adhered without any deviation while extending new LTCT services.
  - 3.2 The Chief Engineers/Distribution of Chennai North, Vellore, Tirunelveli and Coimbatore region shall make necessary arrangements for conducting detailed enquiry into the circumstances under which multiple services were effected in their respective EDCs as pointed out by AG audit and identify the officials responsible for the same. After the inquiry, if there is any lapse noticed on the part of the officials in adhering the instructions issued and TNE Regulations in extending multiple service connections to the same person/establishment /entity in 18 cases violating the TNERC Regulation, departmental action deemed fit against the above officials shall be initiated.

- 3.3 All other Chief Engineer/Distribution are instructed to make necessary arrangements for conducting frequent inspections to the premises of the existing LTCT service connections in their respective EDCs and verify the existence of multiple services in the same premises/contiguous premises in the name of same person/establishment /entity in violation of TNERC Regulation. During inspection, if there is any lapse noticed on the part of the officials in adhering the instructions issued and TNE Regulations in extending multiple service connections to the same person/establishment/entity, departmental action deemed fit against the above officials shall be initiated.
- 3.4 All the Chief Engineer/Distribution are instructed to issue a three months notice to all consumers who had already availed multiple LTCT service connections in the same premises or contiguous premises against the provisions of the TNE Distribution Code 27 (15A), to merge / avail HT service instead of LTCT services.
- 3.5 While extending new LTCT service, more than one new LTCT service connections shall not be extended in the name of same person/establishment /entity.
- 3.6 All the Chief Engineer/Distribution are instructed to furnish the status report in this regard to the Chief Engineer/Commercial on or before 10<sup>th</sup> of every month without fail.

If any lapse is noticed by violating the provisions of regulations of TNE Distribution code, the Chief Engineer's/Distribution shall initiate action deemed fit against the erring officials.

Sd./-dt.07.05.2020  
**Director/Distribution**

To

The Chief Engineer/Chennai North region,  
The Chief Engineer/Vellore,  
The Chief Engineer/Tirunelveli & the Chief Engineer /Coimbatore,  
Copy to Other Regional Chief Engineers/ Distribution. They are strictly instructed to conduct the surprise inspection adhering to the above instructions.  
Copy to the Superintending Engineer/EDC's.